

Terms and Conditions

Welcome to our website. If you continue to browse and use this website you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern SKINSATIONS relationship with you in relation to this website.

The term SKINSATIONS or 'us' or 'we' refers to the owner of the website whose registered office 25 Lourensford rd., Somerset West, 7130 . Our company registration number is K2019 270 762 The term 'you' refers to the user or viewer of our website.

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
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- From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
- You may not create a link to this website from another website or document without Skinsations prior written consent.

Refund Policy

Return policies are very industry and location specific. Consider adding information about these items for your business:

What can be returned?

All unused or unopened products can be returned.

When do items need to be

Within seven days

Where do items need to be returned?

All returns must be returned to : Skinsations, 25 Lourensford rd, Somerset West, 7130

How do customers return items?

Products are to be returned via courier with original invoice

Shipping for returns?

The cost of returns is at the customer's expense

Credit for returns

The preferred method is EFT

Privacy Policy

Thank you for visiting our web site. This privacy policy tells you how we use personal information collected at this site. Please read this privacy policy before using the site or submitting any personal information. By using the site, you are accepting the practices described in this privacy policy. These practices may be changed, but any changes will be posted, and changes will only apply to activities and information on a going forward, not retroactive basis. You are encouraged to review the privacy policy whenever you visit the site to make sure that you understand how any personal information you provide will be used.

Note: the privacy practices set forth in this privacy policy are for this web site only. If you link to other web sites, please review the privacy policies posted at those sites.

Collection of Information

We collect personally identifiable information, like names, postal addresses, email addresses, etc., when voluntarily submitted by our visitors. The information you provide is used to fulfil your specific request. This information is only used to fulfil your specific request, unless you give us permission to use it in another manner, for example to add you to one of our mailing lists.

Cookie/Tracking Technology

The Site may use cookie and tracking technology depending on the features offered. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to the Site, and understanding how visitors use the Site. Cookies can also help customize the Site for visitors. Personal information cannot be collected via cookies and other tracking technology, however, if you previously provided personally identifiable information, cookies may be tied to such information. Aggregate cookie and tracking information may be shared with third parties.

Distribution of Information

We may share information with governmental agencies or other companies assisting us in fraud prevention or investigation. We may do so when: (1) permitted or required by law; or, (2) trying to protect against or prevent actual or potential fraud or unauthorized transactions; or, (3) investigating fraud which has already taken place. The information is not provided to these companies for marketing purposes.

Commitment to Data Security

Your personally identifiable information is kept secure. Only authorized employees, agents and contractors (who have agreed to keep information secure and confidential) have access to this information. All emails and newsletters from this site allow you to opt out of further mailings.

Privacy Contact Information

If you have any questions, concerns, or comments about our privacy policy you may contact us using the information below:

By Phone: Liezel de Ridder 079 175 8152

Shipping Policy

Shipping policies are very industry and location specific. Consider adding information about these shipping topics for your store:

What do you ship?

All products display on website

When do you ship?

48 hours after payment received

Where do you ship to?

Within South Africa

How do you ship?

By road and air courier

Rates to ship?

Prevailing rates of courier company used.

How to track an order that's been shipped?

Tracking numbers and invoice will be used to track orders

In-store pick up option?

In store pick up can be done after prior arrangement at SKINSATIONS, 25 Lourensford rd, Somerset West, 7130.